

# SILVER STAR MY1 PASS 22/23

**Silver Star Ski Resort** is offering **Splatsin Band Members** and their qualifying family members (spouse/partner and/or children under the age of 19, residing in the same house) with **complimentary (free) 22/23 My1 Alpine Season Pass.**

Please follow the instructions provided below to create an online profile and then sign the waiver. Once this is completed **do not purchase your pass.** You will have to email or visit the Silver Star ticket office and provide proof of Splatsin membership or that qualifying partners and children live at the same address. If you are unable to complete the online portion you can visit the Silver Star ticket office and receive assistance in this process.

## **Silver Star Ticket Office can be reached**

by Email at [tickets@silverstar.com](mailto:tickets@silverstar.com)

or at the Ticket Office at Silver Star Resort

Silver Star also has a downtown office located at 4601, 29th street, Vernon BC that is open October 3-7th and 11-14th for 10 AM to 5 PM.

*The My1Pass full-day alpine lift ticket gives you access to skiing, snowboarding, tubing, skating & SilverStar's cross-country skiing as well as other benefits.*

Please contact Silver Star Ticket Office if you have any question.

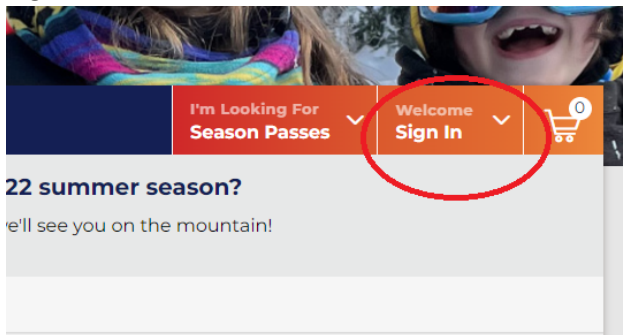
***THIS IS FOR ALL BAND MEMBERS, ON AND OFF RESERVE.***



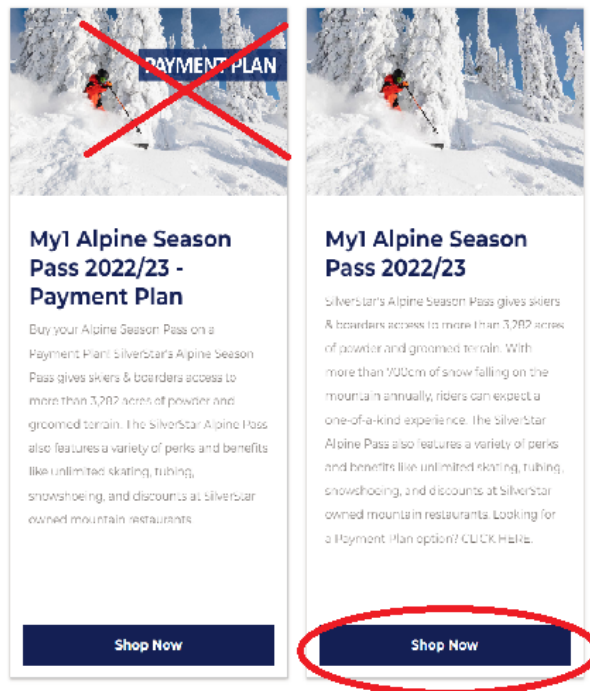
Dear Splatsin Band Members

Thank you for your interest in the complimentary pass we offer Splatsin members. To get your pass(es), please follow these steps. These steps are very different than last year, so please read carefully.

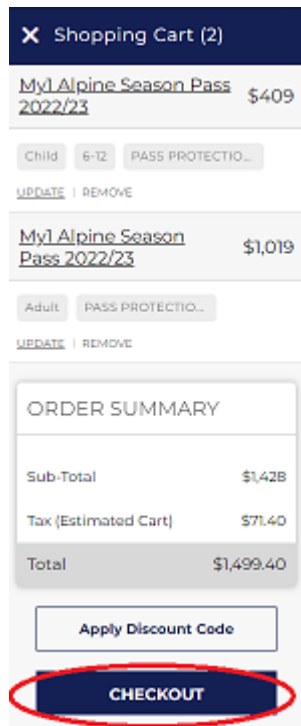
1. Head to the SilverStar e-store: <https://shop.skisilverstar.com/s/season-passes/all-passes>
2. Sign in or create an account. If you're an existing customer of the resort, you already have a login.



3. Select 'Shop Now' under My1Apline Season Pass and add a season pass to your basket for every family member. Do NOT purchase a family pass or a payment plan. Purchase a separate pass for each family member (Senior, Adult, Youth, Child or Tot).



4. Proceed to Check out and assign the group names to the passes and get them to sign their waivers.



5. Photos can be added under 'My group', 'New photo'.
6. Email [tickets@skisilverstar.com](mailto:tickets@skisilverstar.com) with proof of your and your family member's status. Make sure you mention in the email who you're applying for passes for. Ways to do show status:
  - Send us a copy of your membership card (front and back).
  - Send us documents that prove that your spouse and/or family members live at the same address as the person on the status card.
7. After sending us the documents, we will create the passes for you and email you about pick up options.

If you have any questions during the process, don't hesitate to reach out to us via [tickets@skisilverstar.com](mailto:tickets@skisilverstar.com)

We're looking forward to welcoming you to the mountain this winter!

Kind regards,